

# MAINTENANCE GUIDE

## ENGINEERED TIMBER

# EzeWood

EzeWood Flooring products create a fashionable and sophisticated look in any space. Timber is the only flooring product that truly adds value to your home therefore to keep your new floor looking great, follow these guidelines.

### Preventative Maintenance

- Place good quality mats inside and outside of external doors to trap grit and remove moisture from shoes.
- In heavy traffic areas such as main entrance, dining & kitchen area, using mats for added protection is recommended.
- Felt pads should be placed under all furniture to avoid scratching the timber floor
- Avoid using wheeled chairs i.e. office furniture or ensure that a large good quality office mat is used to prevent indentations in the timber.
- If you have pets indoors, ensure that their nails are trimmed regularly to avoid scratching the floor and promptly clean and dry any accidents to minimize staining the floor.
- All timber reacts when exposed to direct sunlight and this will cause some colour change. Curtains, blinds or UV resistant films on windows should be used to reduce the exposure to direct sunlight and protect the flooring. Furniture and rugs should be moved occasionally so that the effect of sunlight on the floor is uniform.
- If there is a spill, immediately soak up the spilled liquid with absorbent paper towels and dry it. Do not allow the liquid to pool and seep into the joints of the flooring.
- Maintain the area of the flooring within the relative humidity level of 30% to 65%. This way the wood is kept in ideal level to avoid any stress to deform. If you live in a dry climate, increase the relative humidity by adding a humidifier in the area or potted indoor plants. If you live in a wet climate a dehumidifier works best. Timber is natural material, which will continue to 'breathe' throughout its life by absorbing and releasing moisture from the surrounding environment.

### Avoid

- Use of solvents of any kind to clean the floor. Methylated Spirits, Turpentine or similar materials will damage the floor surface.
- Rubber based items e.g. the backing of rugs and mats, rubber tipped furniture feet should not be in direct contact with the floor as rubber will discolour the floor.
- Do not use a steam mop, abrasive cleaning materials or harsh detergents / household cleaners on the floor. Using these cleaning methods / materials will harm the surface of the floor and may cause physical damage to the boards.
- Do not slide or roll any furniture or appliances across timber floor as it may scratch and damage the surface. If a trolley is used, line the floor with protective material along the trolley path.
- Stilettoes or spiked heels as they may damage the floor surface.

### Cleaning

- Keep your floor clean using a soft broom or vacuum to remove any loose grit or dirt. Ensure that the vacuum suction head has felt strips to avoid scratching the floor. You may then use static mops daily to get rid of dust layer on the floor.
- Periodically (monthly or bi-weekly) clean the floor using commercial cleaners specially prepared for timber flooring. Carefully read and follow directions on the package. Normally these cleaning solutions are applied by using a mist spray bottle and removed with a micro fiber mop.